

January 2023
Go Live Date

Plan Health Review

Company L

Plan Name

Benefit Indemnity Corporation

Broker Name

SISCO Benefits
TPA

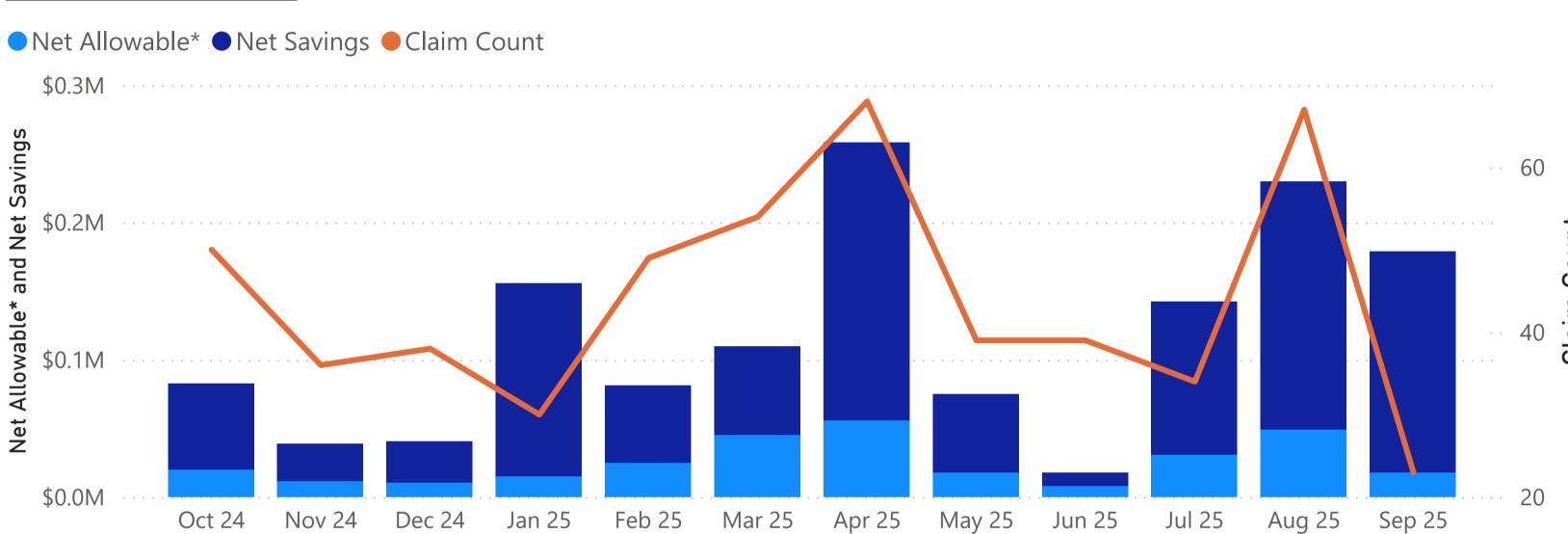
10/21/2025

Date of Report

Executive Summary

Aug 25

12 Month Claim Trend

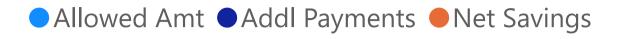


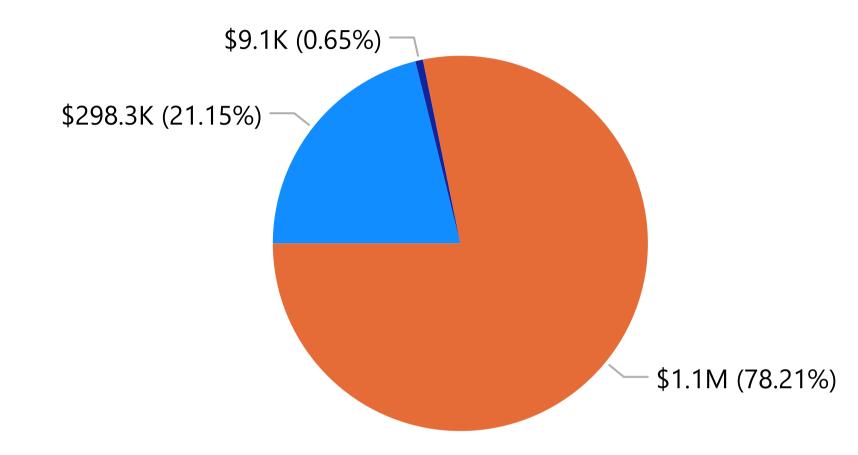
Mar 25

Apr 25

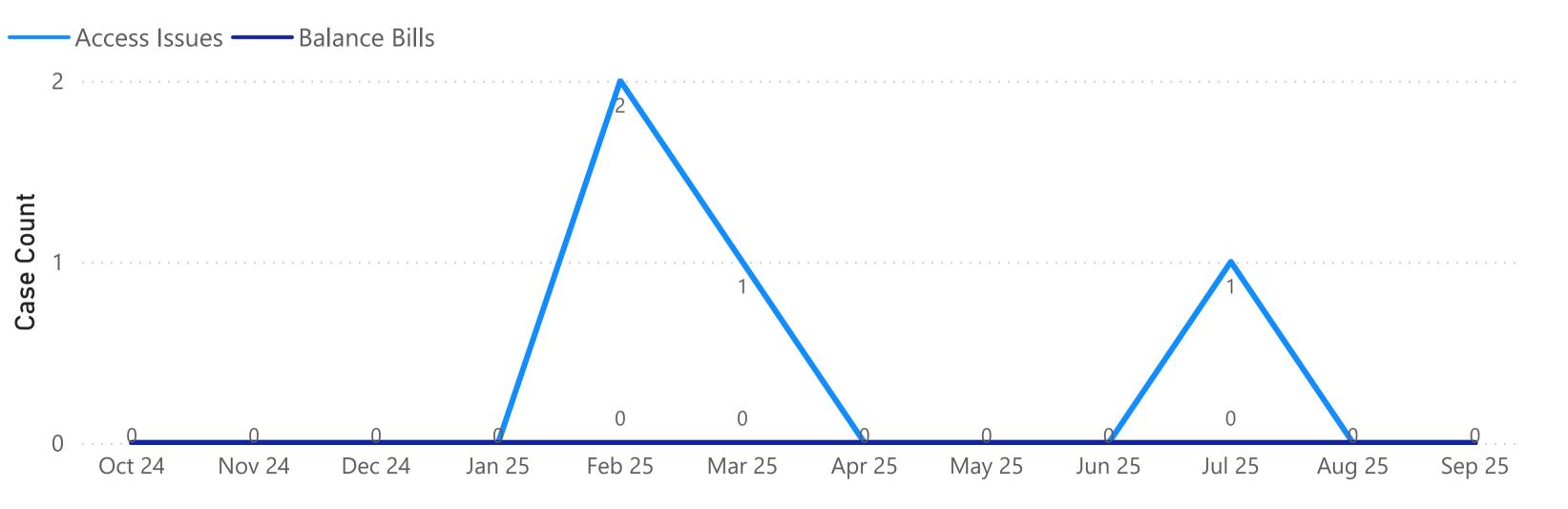
Jun 25

Distribution of Total Billed Charges





12 Month Case Trend



Multiple of Medicare

Average Billed Charges	6.06
Average Allowed Amount	1.28
Average Net Allowable*	1.32

Dec 24

Jan 25

Feb 25

High-Cost Drivers

Top 20 Outpatient CPT Codes

Code	Claim Count
85025 - Complete cbc w/auto diff wbc	24
80053 - Comprehen metabolic panel	21
99284 - Emergency dept visit mod mdm	17
96374 - Ther/proph/diag inj iv push	15
36415 - Coll venous bld venipuncture	14
J2405 - Ondansetron hcl injection	14
J1885 - Ketorolac tromethamine inj	13
93005 - Electrocardiogram tracing	11
96375 - Tx/pro/dx inj new drug addon	11
84703 - Chorionic gonadotropin assay	10
J7030 - Normal saline solution infus	9
J2270 - Morphine sulfate injection	8
84484 - Assay of troponin quant	7
Q9967 - Locm 300-399mg/ml iodine,1ml	7
80048 - Metabolic panel total ca	6
96376 - Tx/pro/dx inj same drug adon	6
74177 - Ct abd & pelvis w/contrast	5
81001 - Urinalysis auto w/scope	5
86900 - Blood typing serologic abo	5
86901 - Blood typing serologic rh(d)	5

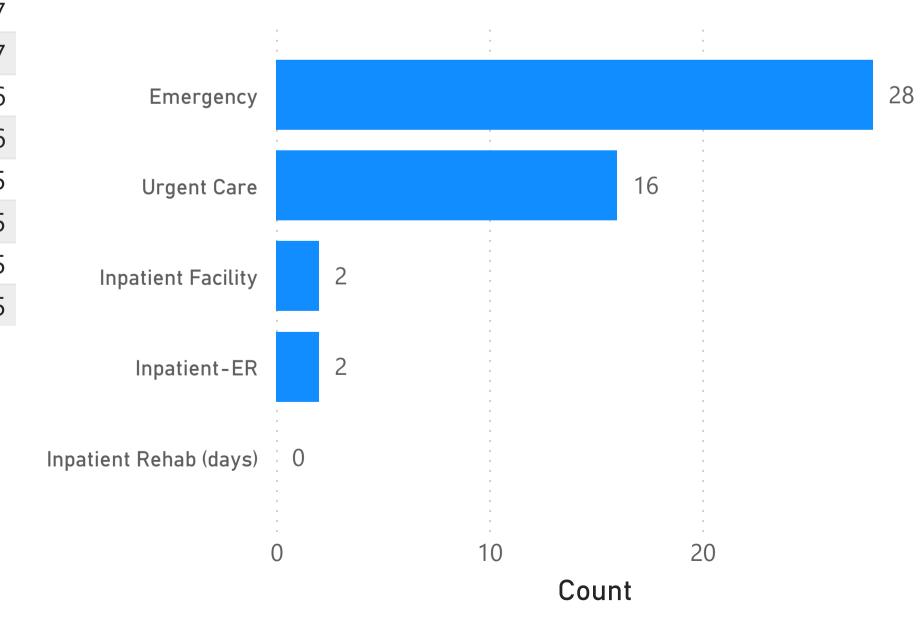
Top 5 DRGs

DRG Description	Net Allowable* ▼
062 - Ischemic Stroke, Precerebral Occlusion Or	\$16,502
Transient Ischemia With Thrombolytic Agent With Cc	

Top 10 Diagnosis Codes

Diagnosis Code	Net Allowable*
D259 - Leiomyoma of uterus, unspecified	\$44,282
G459 - Transient cerebral ischemic attack, unspecified	\$17,415
I10 - Essential (primary) hypertension	\$8,199
1671 - Cerebral aneurysm, nonruptured	\$27,858
M1711 - Unilateral primary osteoarthritis, right knee	\$19,003
N10 - Acute pyelonephritis	\$5,343
N8000 - Endometriosis of the uterus, unspecified	\$11,296
N803C9 - Endometriosis of the uterosacral ligament(s), unspecified side, unspecified depth	\$18,836
R109 - Unspecified abdominal pain	\$10,493
R569 - Unspecified convulsions	\$11,279

Emergency and Inpatient Services



Top 5 States by Claim Volume

State	Claim Count ▼	Billed Charges	Net Allowable*	Net CMS Multiple
TX	448	\$1,163,817	\$245,803	1.37
GA	21	\$118,450	\$28,211	1.06
MO	20	\$92,409	\$24,033	1.21
AZ	16	\$21,294	\$5,765	1.39
UT	6	\$3,833	\$1,123	1.40

^{*}Net Allowable - repriced allowable plus additional payments per settlement

9/1/2025

Claim Summary - All-Time

Claim Summary

Claim Type	Claim Count	Billed	Allowed	Additional Payment	Net Allowable*	Net Savings	Net Savings %	Net CMS Multiple*
Inpatient	22	\$749,991	\$180,535	\$0	\$180,535	\$569,456	75.93%	1.38
Outpatient	80	\$1,127,094	\$218,809	\$16,871	\$235,680	\$891,414	79.09%	1.41
Professional	1,037	\$829,200	\$279,596	\$1,911	\$281,507	\$547,693	66.05%	1.25
Total	1,139	\$2,706,285	\$678,941	\$18,782	\$697,723	\$2,008,562	74.22%	1.33

5.21

21 0.96

Billed to Medicare

Average Claim Turnaround Time

1.33

74.22%

Net CMS Multiple*

Net Savings %

Balance Bills

0	0
Balance Bills Opened	Balance Bills Closed

Average Case Resolution Time (Days)

0.00 %

Balance Billed Claim Percentage

Access Issues

10	10
Access Issues Opened	Access Issues Closed

16

Average Case Resolution Time (Days)

^{*}Net Allowable - repriced allowable plus additional payments per settlement

^{*}Net CMS Multiple - ratio of Net Allowable to CMS Total

Claim Summary - Plan Year

Claim Summary

Claim Type	Claim Count	Billed	Allowed	Additional Payment	Net Allowable*	Net Savings	Net Savings %	Net CMS Multiple*
Inpatient	4	\$342,597	\$39,586	\$0	\$39,586	\$303,011	88.45%	1.40
Outpatient	34	\$562,420	\$102,809	\$7,220	\$110,029	\$452,391	80.44%	1.31
Professional	365	\$343,809	\$113,840	\$1,911	\$115,751	\$228,058	66.33%	1.35
Total	403	\$1,248,826	\$256,235	\$9,131	\$265,366	\$983,460	78.75%	1.34

6.31

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Billed to Medicare

Average Claim Turnaround Time

1.34

78.75%

Net CMS Multiple*

Net Savings %

Balance Bills

O
Balance Bills Opened
Balance Bills Closed

0

Average Case Resolution Time (Days)

0.00 %

Balance Billed Claim Percentage

Access Issues

4 Access Issues Opened Access Issues Closed

24

Average Case Resolution Time (Days)

^{*}Net Allowable - repriced allowable plus additional payments per settlement

^{*}Net CMS Multiple - ratio of Net Allowable to CMS Total

1/1/2023

To:

9/1/202

Utilization - All-Time

Top Utili	<u>ized Provi</u>	<u>ders by</u>	<u>Claim \</u>	<u>Volume</u>
				·

Billing Provider Name	Claim Count	Billed	Allowed	Additional Payment	Net Allowable	Net Savings	Net Savings %	Claim Acceptance Rate	Net CMS Multiple
QUEST DIAGNOSTICS CLINICAL LABORATORIES INC	74	\$31,943	\$4,988	\$0	\$4,988	\$26,954	84.38%	100.0%	1.05
TRANSITIONS THERAPEUTIC SERVICES OF NORTH TEXAS, PLLC	46	\$7,670	\$7,282	\$0	\$7,282	\$388	5.05%	100.0%	1.36
TMH PHYSICIAN ASSOCIATES PLLC	41	\$21,245	\$9,963	\$0	\$9,963	\$11,282	53.10%	100.0%	1.35
LABORATORY CORPORATION OF AMERICA	29	\$21,111	\$4,522	\$0	\$4,522	\$16,589	78.58%	100.0%	1.04
MUSGRAVE FAMILY MEDICINE	29	\$8,784	\$5,776	\$0	\$5,776	\$3,008	34.24%	100.0%	1.40
MACARTHUR MEDICAL CENTER, PLLC	23	\$10,718	\$5,785	\$0	\$5,785	\$4,933	46.02%	100.0%	1.06
HEALTHTEXAS PROVIDER NETWORK	19	\$4,981	\$2,523	\$0	\$2,523	\$2,458	49.34%	100.0%	1.40
HEALTHCARE ASSOCIATES OF IRVING PLLC	18	\$8,697	\$2,853	\$0	\$2,853	\$5,844	67.19%	100.0%	1.38
TEXAS HEALTH CARE, P.L.L.C.	18	\$5,749	\$3,779	\$0	\$3,779	\$1,970	34.27%	100.0%	1.40
ATLANTA WOMEN'S HEALTH GROUP, P.C.	17	\$13,741	\$7,329	\$0	\$7,329	\$6,411	46.66%	100.0%	1.40
Total Top Utilized Providers by Spend	314	\$134,639	\$54,803	\$0	\$54,803	\$79,836	59.30%	100.0%	1.28
Billing Provider Name	Claim Count	Billed	Allowed	Additional Payment	Net Allowable	Net Savings		Claim Acceptance Rate	Net CMS Multiple
Billing Provider Name CHILDREN'S HEALTH SYSTEM OF TEXAS		Billed \$98,056	Allowed \$69,769		Allowable			Acceptance Rate	Multiple
				Payment	Allowable \$69,769	\$28,287	Savings % 28.85%	Acceptance Rate 100.0%	Multiple 1.40
CHILDREN'S HEALTH SYSTEM OF TEXAS	Count 3	\$98,056	\$69,769	Payment \$0	Allowable \$69,769 \$44,983	\$28,287 \$23,315	Savings % 28.85% 34.14%	Acceptance Rate 100.0% 100.0%	Multiple 1.40 1.72
CHILDREN'S HEALTH SYSTEM OF TEXAS PHYSICIANS MEDICAL CENTER, LLC	Count 3 4	\$98,056 \$68,297	\$69,769 \$44,983	Payment \$0 \$0	Allowable \$69,769 \$44,983 \$35,918	\$28,287 \$23,315 \$27,357	Savings % 28.85% 34.14% 43.23%	Acceptance Rate 100.0% 100.0% 100.0%	1.40 1.72 1.74
CHILDREN'S HEALTH SYSTEM OF TEXAS PHYSICIANS MEDICAL CENTER, LLC TEXAS HEALTH HARRIS METHODIST HOSPITAL HURST-EULESS-BEDFORD	Count 3 4 8	\$98,056 \$68,297 \$63,275	\$69,769 \$44,983 \$35,918	Payment \$0 \$0 \$0	Allowable \$69,769 \$44,983 \$35,918 \$28,727	\$28,287 \$23,315 \$27,357 \$322,804	Savings % 28.85% 34.14% 43.23%	Acceptance Rate 100.0% 100.0% 100.0% 100.0%	1.40 1.72 1.74 1.34
CHILDREN'S HEALTH SYSTEM OF TEXAS PHYSICIANS MEDICAL CENTER, LLC TEXAS HEALTH HARRIS METHODIST HOSPITAL HURST-EULESS-BEDFORD METHODIST HEALTH CENTERS	Count 3 4 8 8	\$98,056 \$68,297 \$63,275 \$351,531 \$69,630	\$69,769 \$44,983 \$35,918 \$28,727	Payment \$0 \$0 \$0 \$0 \$0	Allowable \$69,769 \$44,983 \$35,918 \$28,727 \$28,709	\$28,287 \$23,315 \$27,357 \$322,804 \$40,921	Savings % 28.85% 34.14% 43.23% 91.83% 58.77%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.72 1.74 1.34 1.40
CHILDREN'S HEALTH SYSTEM OF TEXAS PHYSICIANS MEDICAL CENTER, LLC TEXAS HEALTH HARRIS METHODIST HOSPITAL HURST-EULESS-BEDFORD METHODIST HEALTH CENTERS INTERVENTIONAL PARTNERS PLLC	Count 3 4 8 8 4	\$98,056 \$68,297 \$63,275 \$351,531 \$69,630	\$69,769 \$44,983 \$35,918 \$28,727 \$28,709	\$0 \$0 \$0 \$0 \$0 \$0	Allowable \$69,769 \$44,983 \$35,918 \$28,727 \$28,709 \$23,663	\$28,287 \$23,315 \$27,357 \$322,804 \$40,921 \$209,393	Savings % 28.85% 34.14% 43.23% 91.83% 58.77% 89.85%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.72 1.74 1.34 1.40 1.40
CHILDREN'S HEALTH SYSTEM OF TEXAS PHYSICIANS MEDICAL CENTER, LLC TEXAS HEALTH HARRIS METHODIST HOSPITAL HURST-EULESS-BEDFORD METHODIST HEALTH CENTERS INTERVENTIONAL PARTNERS PLLC WOODLANDS SPECIALTY HOSPITAL	Count 3 4 8 8 4 2	\$98,056 \$68,297 \$63,275 \$351,531 \$69,630 \$233,056	\$69,769 \$44,983 \$35,918 \$28,727 \$28,709 \$23,663	Payment \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	Allowable \$69,769 \$44,983 \$35,918 \$28,727 \$28,709 \$23,663 \$21,059	\$28,287 \$23,315 \$27,357 \$322,804 \$40,921 \$209,393 \$73,694	Savings % 28.85% 34.14% 43.23% 91.83% 58.77% 89.85% 77.77%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.72 1.74 1.34 1.40 1.40 1.30
CHILDREN'S HEALTH SYSTEM OF TEXAS PHYSICIANS MEDICAL CENTER, LLC TEXAS HEALTH HARRIS METHODIST HOSPITAL HURST-EULESS-BEDFORD METHODIST HEALTH CENTERS INTERVENTIONAL PARTNERS PLLC WOODLANDS SPECIALTY HOSPITAL MEMORIAL HERMANN HEALTH SYSTEM	Count 3 4 8 8 4 2	\$98,056 \$68,297 \$63,275 \$351,531 \$69,630 \$233,056 \$94,754	\$69,769 \$44,983 \$35,918 \$28,727 \$28,709 \$23,663 \$21,059	Payment \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$	Allowable \$69,769 \$44,983 \$35,918 \$28,727 \$28,709 \$21,059 \$21,059	\$28,287 \$23,315 \$27,357 \$322,804 \$40,921 \$209,393 \$73,694 \$47,901	Savings % 28.85% 34.14% 43.23% 91.83% 58.77% 89.85% 77.77% 69.50%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.72 1.74 1.34 1.40 1.40 1.30 1.40
CHILDREN'S HEALTH SYSTEM OF TEXAS PHYSICIANS MEDICAL CENTER, LLC TEXAS HEALTH HARRIS METHODIST HOSPITAL HURST-EULESS-BEDFORD METHODIST HEALTH CENTERS INTERVENTIONAL PARTNERS PLLC WOODLANDS SPECIALTY HOSPITAL MEMORIAL HERMANN HEALTH SYSTEM ASCENSION SETON	Count 3 4 8 8 4 2	\$98,056 \$68,297 \$63,275 \$351,531 \$69,630 \$233,056 \$94,754 \$68,921	\$69,769 \$44,983 \$35,918 \$28,727 \$28,709 \$23,663 \$21,059 \$21,019	Payment \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$	Allowable \$69,769 \$44,983 \$35,918 \$28,727 \$28,709 \$21,059 \$21,059 \$20,098	\$28,287 \$23,315 \$27,357 \$322,804 \$40,921 \$209,393 \$73,694 \$47,901 \$72,006	Savings % 28.85% 34.14% 43.23% 91.83% 58.77% 89.85% 77.77% 69.50% 78.18%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.72 1.74 1.34 1.40 1.40 1.30 1.40 1.02



1/1/2025

To:

9/1/202

Utilization - Plan Year

Top Utilized	<u>l Providers</u>	<u>by</u>	<u>Claim</u>	<u>Volume</u>
•				

Billing Provider Name	Claim Count	Billed	Allowed	Additional Payment	Net Allowable	Net Savings	Net Savings %		Net CMS Multiple
TRANSITIONS THERAPEUTIC SERVICES OF NORTH TEXAS, PLLC	34	\$5,900	\$5,512	\$0	\$5,512	\$388	6.57%	100.0%	1.38
TMH PHYSICIAN ASSOCIATES PLLC	31	\$19,126	\$8,371	\$0	\$8,371	\$10,755	56.23%	100.0%	1.35
QUEST DIAGNOSTICS CLINICAL LABORATORIES INC	18	\$8,846	\$1,311	\$0	\$1,311	\$7,535	85.18%	100.0%	1.19
LABORATORY CORPORATION OF AMERICA	13	\$9,843	\$2,083	\$0	\$2,083	\$7,760	78.84%	100.0%	1.03
TEXAS ONCOLOGY PA	13	\$16,226	\$5,122	\$0	\$5,122	\$11,104	68.43%	100.0%	1.39
BAYLOR COLLEGE OF MEDICINE	8	\$1,854	\$850	\$0	\$850	\$1,004	54.15%	100.0%	1.24
COOK CHILDREN'S PHYSICIAN NETWORK	8	\$3,428	\$2,571	\$0	\$2,571	\$857	24.99%	100.0%	1.38
HONORHEALTH MEDICAL GROUP, LLC	8	\$2,107	\$1,558	\$0	\$1,558	\$549	26.06%	100.0%	1.39
UNIFIED WOMEN'S HEALTHCARE OF TEXAS PLLC	8	\$6,856	\$3,300	\$0	\$3,300	\$3,555	51.86%	100.0%	1.18
U. S. ANESTHESIA PARTNERS OF TEXAS, P.A.,	6	\$19,889	\$1,319	\$0	\$1,319	\$18,570	93.37%	100.0%	1.40
Total Top Utilized Providers by Spend	147	\$94,075	\$31,998	\$0	\$31,998	\$62,077	65.99%	100.0%	1.31
—·————————————————————————————————————									
Billing Provider Name	Claim Count	Billed	Allowed	Additional Payment	Net Allowable	Net Savings		Claim Acceptance Rate	Net CMS Multiple
Billing Provider Name INTERVENTIONAL PARTNERS PLLC		Billed \$69,630	Allowed \$28,709	Payment	Allowable		Savings %	Acceptance Rate	Multiple
				Payment \$0	Allowable \$28,709	\$40,921	Savings % 58.77%	Acceptance Rate 100.0%	Multiple 1.40
INTERVENTIONAL PARTNERS PLLC	Count 4	\$69,630	\$28,709	Payment \$0	Allowable \$28,709 \$27,382	\$40,921 2 \$11,735	Savings % 58.77% 30.00%	Acceptance Rate 100.0% 100.0%	Multiple 1.40 1.75
INTERVENTIONAL PARTNERS PLLC PHYSICIANS MEDICAL CENTER, LLC	Count 4 2	\$69,630 \$39,117	\$28,709 \$27,382	Payment \$0 \$0 \$0	Allowable \$28,709 \$27,382 \$23,415	\$40,921 2 \$11,735 5 \$285,546	Savings % 58.77% 30.00% 92.42%	Acceptance Rate 100.0% 100.0% 100.0%	1.40 1.75 1.40
INTERVENTIONAL PARTNERS PLLC PHYSICIANS MEDICAL CENTER, LLC METHODIST HEALTH CENTERS	Count 4 2 5	\$69,630 \$39,117 \$308,962	\$28,709 \$27,382 \$23,415	Payment \$0 \$0 \$0 \$0 \$0	Allowable \$28,709 \$27,382 \$23,415 \$20,098	\$40,921 2 \$11,735 5 \$285,546 8 \$72,006	Savings % 58.77% 30.00% 92.42% 78.18%	Acceptance Rate 100.0% 100.0% 100.0% 100.0%	1.40 1.75 1.40 1.02
INTERVENTIONAL PARTNERS PLLC PHYSICIANS MEDICAL CENTER, LLC METHODIST HEALTH CENTERS NORTHSIDE HOSPITAL, INC.	Count 4 2 5	\$69,630 \$39,117 \$308,962 \$92,104	\$28,709 \$27,382 \$23,415 \$20,098	\$0 \$0 \$0 \$0 \$0 \$0 \$0	Allowable \$28,709 \$27,382 \$23,415 \$20,098 \$16,502	\$40,921 \$11,735 \$285,546 \$72,006 \$27,323	Savings % 58.77% 30.00% 92.42% 78.18% 62.35%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.75 1.40 1.02 1.40
INTERVENTIONAL PARTNERS PLLC PHYSICIANS MEDICAL CENTER, LLC METHODIST HEALTH CENTERS NORTHSIDE HOSPITAL, INC. HARRIS COUNTY HOSPITAL DISTRICT	Count 4 2 5 3 1	\$69,630 \$39,117 \$308,962 \$92,104 \$43,825	\$28,709 \$27,382 \$23,415 \$20,098 \$16,502	\$0 \$0 \$0 \$0 \$0 \$0 \$0	Allowable \$28,709 \$27,382 \$23,415 \$20,098 \$16,502	\$40,921 \$11,735 \$285,546 \$72,006 \$27,323 \$49,241	Savings % 58.77% 30.00% 92.42% 78.18% 62.35% 76.17%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.75 1.40 1.02 1.40 1.21
INTERVENTIONAL PARTNERS PLLC PHYSICIANS MEDICAL CENTER, LLC METHODIST HEALTH CENTERS NORTHSIDE HOSPITAL, INC. HARRIS COUNTY HOSPITAL DISTRICT LAKE REGIONAL HEALTH SYSTEM	Count 4 2 5 3 1 4	\$69,630 \$39,117 \$308,962 \$92,104 \$43,825 \$64,647	\$28,709 \$27,382 \$23,415 \$20,098 \$16,502 \$15,406	Payment \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	\$28,709 \$27,382 \$27,382 \$23,415 \$20,098 \$16,502 \$15,406 \$10,901	\$40,921 \$11,735 \$285,546 \$72,006 \$27,323 \$49,241 \$99,085	Savings % 58.77% 30.00% 92.42% 78.18% 62.35% 76.17% 90.09%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.75 1.40 1.02 1.40 1.21 1.73
INTERVENTIONAL PARTNERS PLLC PHYSICIANS MEDICAL CENTER, LLC METHODIST HEALTH CENTERS NORTHSIDE HOSPITAL, INC. HARRIS COUNTY HOSPITAL DISTRICT LAKE REGIONAL HEALTH SYSTEM EMER HULEN, LLC	Count 4 2 5 3 1 4 3	\$69,630 \$39,117 \$308,962 \$92,104 \$43,825 \$64,647 \$109,986	\$28,709 \$27,382 \$23,415 \$20,098 \$16,502 \$15,406 \$6,901	\$0 \$0 \$0 \$0 \$0 \$0 \$4,000 \$0	\$28,709 \$27,382 \$27,382 \$23,415 \$20,098 \$16,502 \$15,406 \$10,901 \$8,371	\$40,921 \$11,735 \$285,546 \$72,006 \$27,323 \$49,241 \$99,085 \$10,755	Savings % 58.77% 30.00% 92.42% 78.18% 62.35% 76.17% 90.09% 56.23%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.75 1.40 1.02 1.40 1.21 1.73 1.35
INTERVENTIONAL PARTNERS PLLC PHYSICIANS MEDICAL CENTER, LLC METHODIST HEALTH CENTERS NORTHSIDE HOSPITAL, INC. HARRIS COUNTY HOSPITAL DISTRICT LAKE REGIONAL HEALTH SYSTEM EMER HULEN, LLC TMH PHYSICIAN ASSOCIATES PLLC	Count 4 2 5 3 1 4 3 31	\$69,630 \$39,117 \$308,962 \$92,104 \$43,825 \$64,647 \$109,986 \$19,126	\$28,709 \$27,382 \$23,415 \$20,098 \$16,502 \$15,406 \$6,901 \$8,371	\$0 \$0 \$0 \$0 \$0 \$0 \$4,000 \$0 \$0	\$28,709 \$27,382 \$27,382 \$23,415 \$20,098 \$16,502 \$15,406 \$10,901 \$8,371 \$5,512	\$40,921 \$11,735 \$285,546 \$72,006 \$27,323 \$49,241 \$99,085 \$10,755 \$388	Savings % 58.77% 30.00% 92.42% 78.18% 62.35% 76.17% 90.09% 56.23% 6.57%	Acceptance Rate 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	1.40 1.75 1.40 1.02 1.40 1.21 1.73 1.35 1.38



Balance Bill Summary - All-Time

Case Resolution

Status Balance Bills % of Cases

Total

Note: A balance bill may contain multiple claims

Case Resolution Glossary

- Above Authority case settled over plan-authorized multiple of CMS with plan signoff
- At Original Repricing case settled with no additional payment
- Closed Without Settlement case closed without settlement or write-off
- MediShield case submitted to third-party legal team
- Open case still being worked by 6 Degrees Health
- Outside Counsel case submitted to client external legal team
- Settled Under Threshold case submitted for payment under plan-designated threshold
- Under Authority case settled under plan-authorized multiple of CMS

Top Balance Billers

Total

Billing Provider

All-Time Number of Balance Claim Acceptance Net CMS Multiple

Claim Count Billed Claims Rate

Balance Bill Summary - Plan Year

Case Resolution

Status Balance Bills % of Cases

Total

Note: A balance bill may contain multiple claims

Case Resolution Glossary

- Above Authority case settled over plan-authorized multiple of CMS with plan signoff
- At Original Repricing case settled with no additional payment
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- Outside Counsel case submitted to client external legal team
- Settled Under Threshold case submitted for payment under plan-designated threshold
- Under Authority case settled under plan-authorized multiple of CMS

Top Balance Billers

Billing Provider

Closed Total Balance Bill Additional Payment Multiple*

Total

Total

*Net CMS Multiple is on balance bill cases only

Access Issue Summary - All-Time

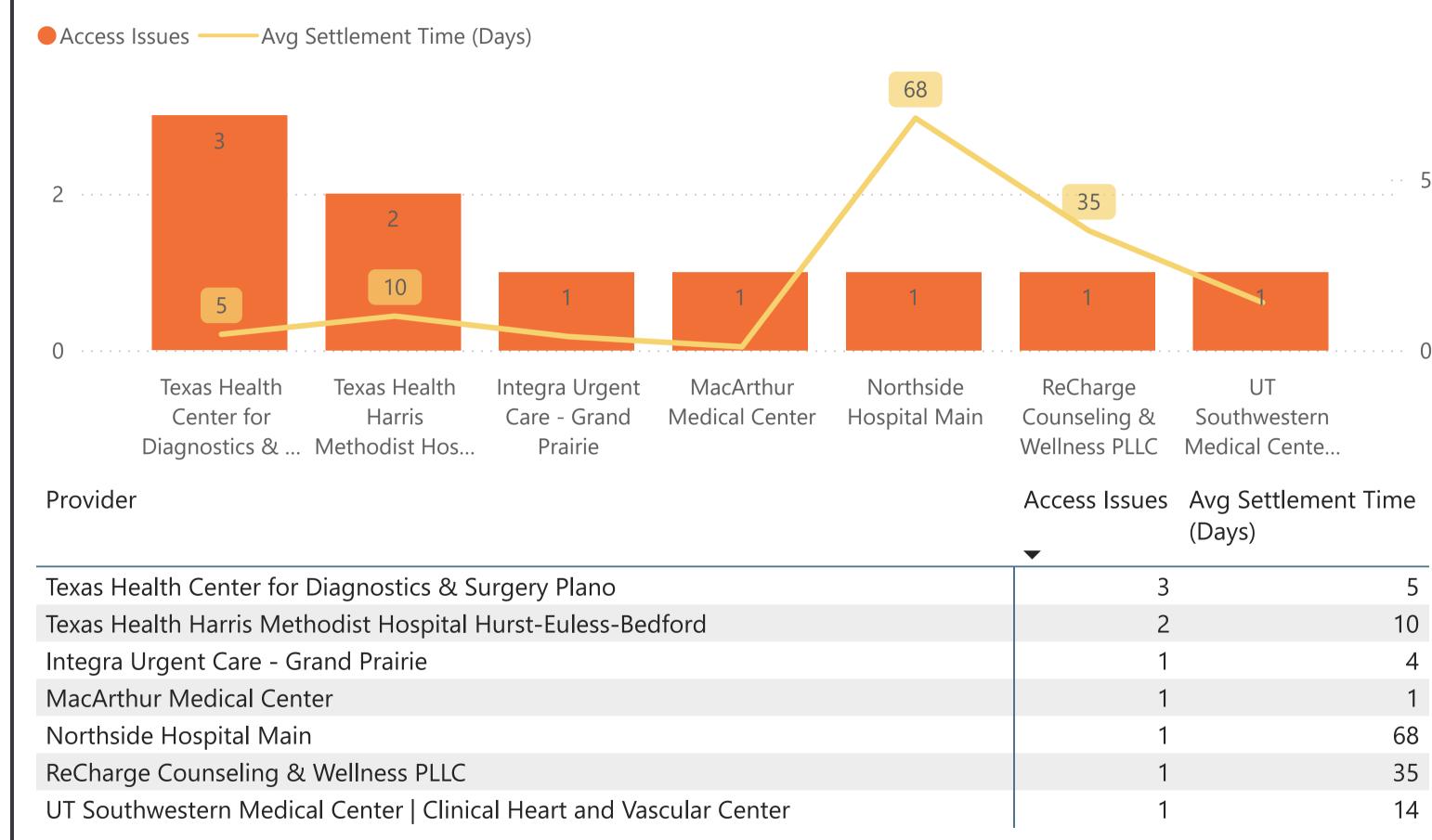
Case Resolution

Status	Access Issues	% of Cases
Executed Agreement	5	50.00%
Closed at Client Request	2	20.00%
First Call	2	20.00%
No response from member	1	10.00%
Total	10	100.00%

Case Resolution Glossary

- Alternate Providers case resulted in different Providers
- Closed at Client Request case closed at request of the Client
- Executed Agreement case resolved with Single-Case Agreement or Direct Contract
- First Call case resolved with one call to Provider
- No response from member case closed due to no member response
- Open case still being worked by 6 Degrees Health

Top Access Issue Providers





Access Issue Summary - Plan Year

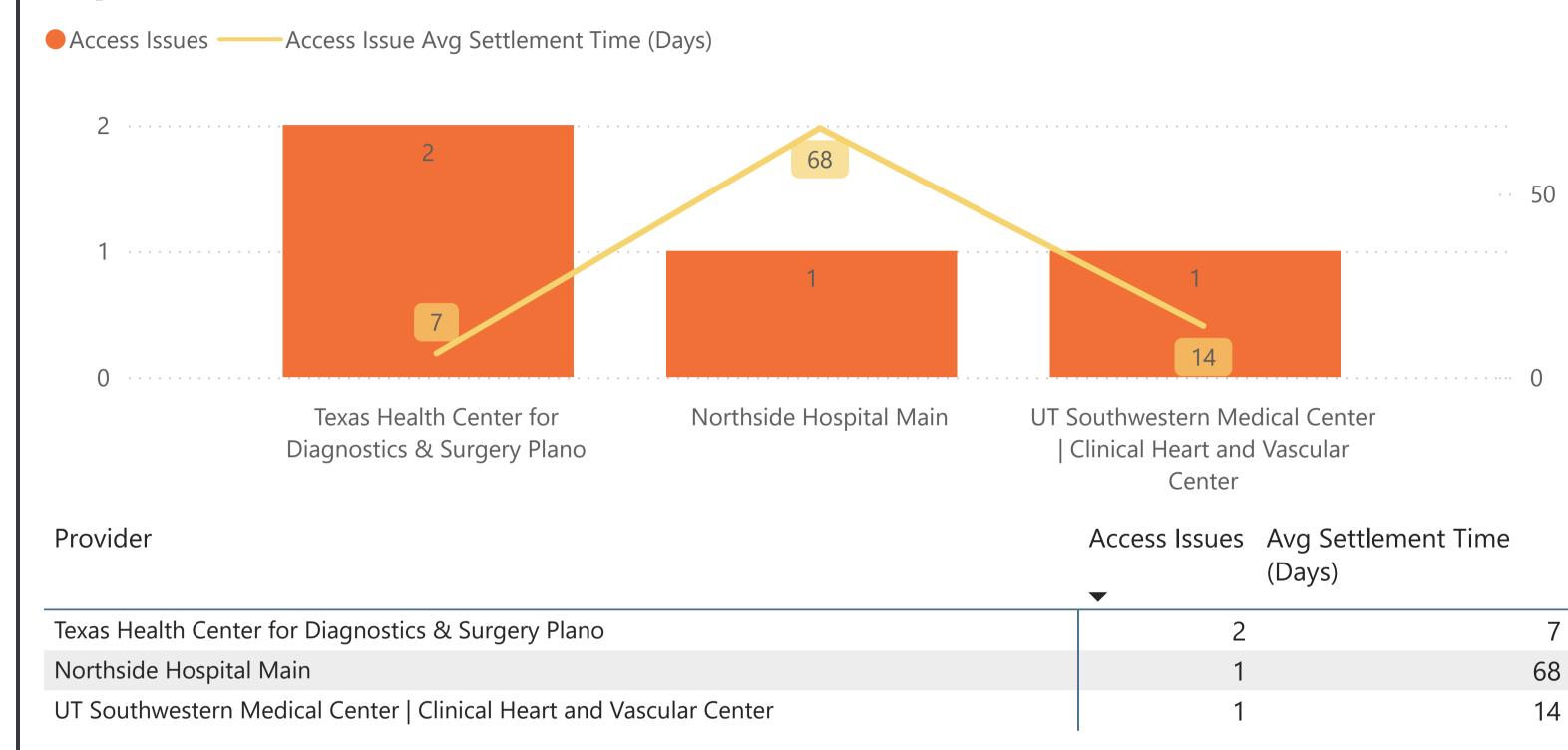
Case Resolution

Status	Access Issues	% of Cases
Closed at Client Request	2	50.00%
Executed Agreement	2	50.00%
Total	4	100.00%

<u>Case Resolution Glossary</u>

- Alternate Providers case resulted in different Providers
- Closed at Client Request case closed at request of the Client
- Executed Agreement case resolved with Single-Case Agreement or Direct Contract
- First Call case resolved with one call to Provider
- No response from member case closed due to no member response
- Open case still being worked by 6 Degrees Health

Top Access Issue Providers



Appeals

/
Appeal Case Count

Appeal 1st Appeal

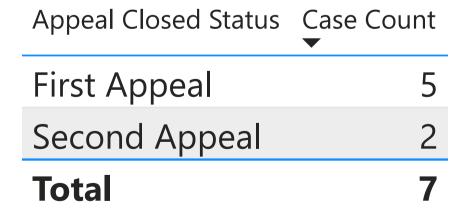
5

O Appeals Open

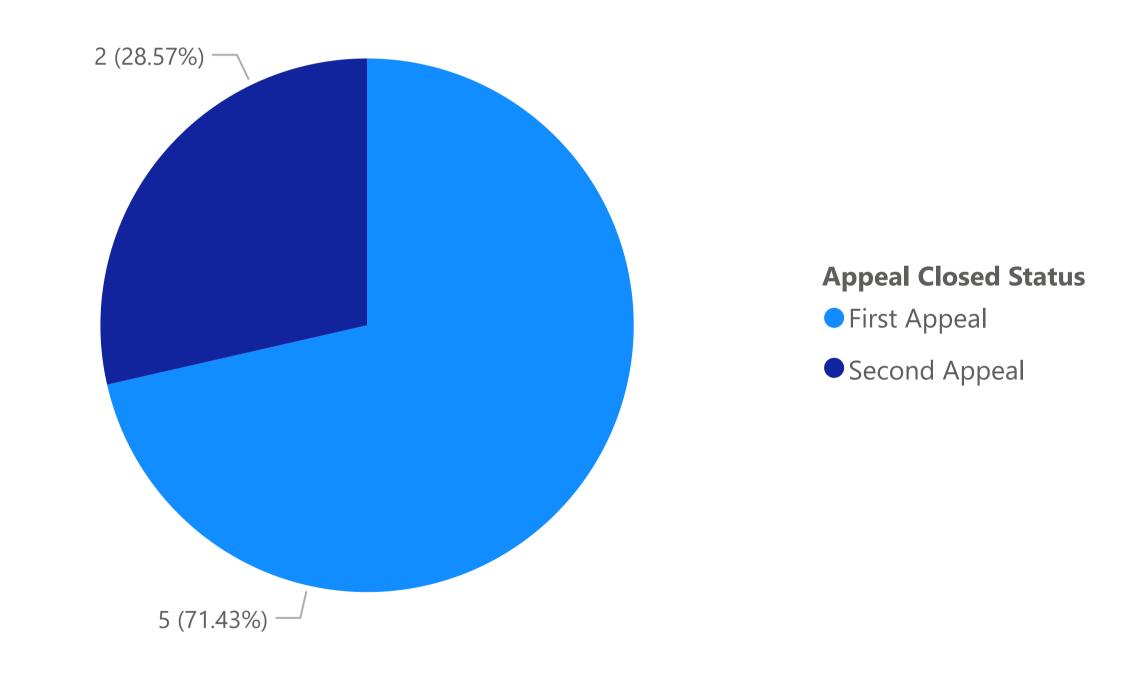
Appeal 2nd Appeal

7 Appeal Closed

O
Balance Bill Appeal







NSA Appeals

NSA Appeals

102 NSA Claim Count 16.67 % NSA Appeal Rate

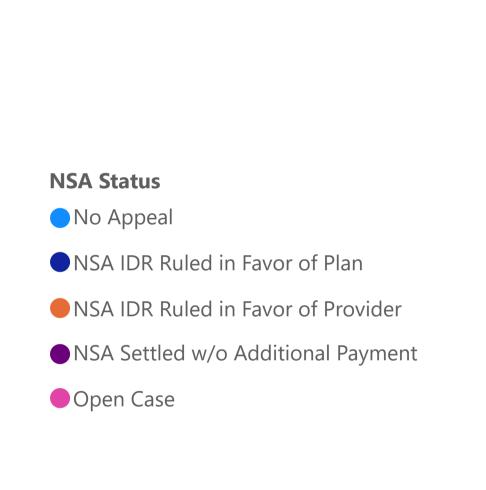
15 NSA Appeal Closed 3 NSA Appeals Settled

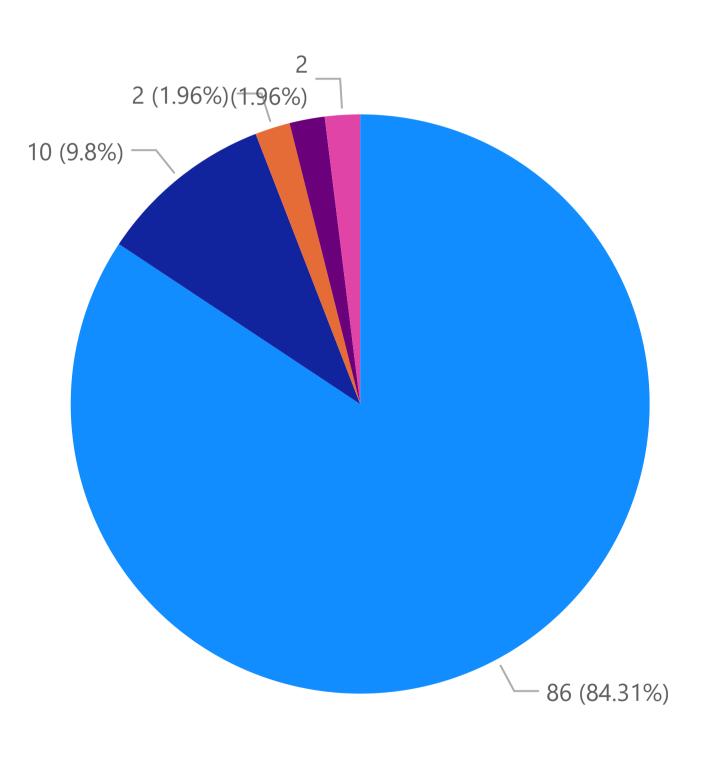
\$25,722

Additional Payment from Settlement

Claim Count NSA Status

86 No Appeal
10 NSA IDR Ruled in Favor of Plan
2 NSA IDR Ruled in Favor of Provider
2 NSA Settled w/o Additional Payment
2 Open Case



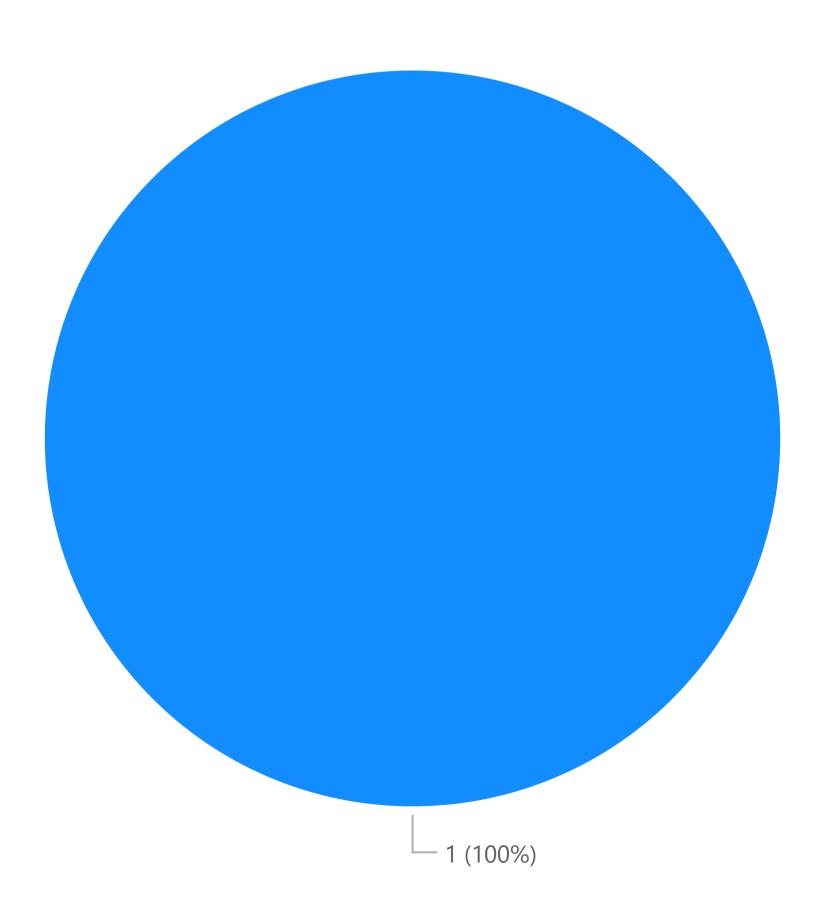


Call Ahead

Call Ahead Status

Call Ahead Status

Verbal acceptance received



Call Ahead Status	Call Ahead Count
Verbal acceptance received	1
Total	1